

# John Benjamins Publishing Company

## Accessibility Conformance Report

### WCAG Edition

(Based on VPAT<sup>®</sup> Version 2.5Rev)

**Name of Product/Version:** Bresin, Agnese. 2021. [Address Variation in Sociocultural Context: Region, power and distance in Italian service encounters](#). ISBN 9789027260307 / ePub

**Report Date:** 27 November 2025

**Product Description:** ebook in ePub format

**Contact Information:** ebooks@benjamins.nl

#### Evaluation Methods Used:

- [ACE by DAISY Consortium](#)
- [EPUBcheck](#)
- [WebAIM](#) contrast checker

### Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.2</a>	Level A (Yes) Level AA (Yes) Level AAA (No)

### Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

# WCAG 2.2 Report

Table 1: Success Criteria, Level A

Criteria	Conformance Level
<a href="#">1.1.1 Non-text Content</a>	Supports
<a href="#">1.2.1 Audio-only and Video-only (Prerecorded)</a>	Not applicable
<a href="#">1.2.2 Captions (Prerecorded)</a>	Not applicable
<a href="#">1.2.3 Audio Description or Media Alternative (Prerecorded)</a>	Not applicable
<a href="#">1.3.1 Info and Relationships</a>	Supports
<a href="#">1.3.2 Meaningful Sequence</a>	Supports
<a href="#">1.3.3 Sensory Characteristics</a>	Not applicable
<a href="#">1.4.1 Use of Color</a>	Supports
<a href="#">1.4.2 Audio Control</a>	Not applicable
<a href="#">2.1.1 Keyboard</a>	Not applicable
<a href="#">2.1.2 No Keyboard Trap</a>	Not applicable
<a href="#">2.1.4 Character Key Shortcuts</a>	Not applicable
<a href="#">2.2.1 Timing Adjustable</a>	Not applicable
<a href="#">2.2.2 Pause, Stop, Hide</a>	Not applicable
<a href="#">2.3.1 Three Flashes or Below Threshold</a>	Not applicable
<a href="#">2.4.1 Bypass Blocks</a>	Not applicable
<a href="#">2.4.2 Page Titled</a>	Supports
<a href="#">2.4.3 Focus Order</a>	Not applicable
<a href="#">2.4.4 Link Purpose (In Context)</a>	Not applicable
<a href="#">2.5.1 Pointer Gestures</a>	Not applicable
<a href="#">2.5.2 Pointer Cancellation</a>	Not applicable
<a href="#">2.5.3 Label in Name</a>	Not applicable
<a href="#">2.5.4 Motion Actuation</a>	Not applicable
<a href="#">3.1.1 Language of Page</a>	Supports
<a href="#">3.2.1 On Focus</a>	Not applicable
<a href="#">3.2.2 On Input</a>	Not applicable
<a href="#">3.2.6 Consistent Help</a>	Not applicable
<a href="#">3.3.1 Error Identification</a>	Not applicable
<a href="#">3.3.2 Labels or Instructions</a>	Not applicable
<a href="#">3.3.7 Redundant Entry</a>	Not applicable
<a href="#">4.1.2 Name, Role, Value</a>	Not applicable

**Table 2: Success Criteria, Level AA**

<b>Criteria</b>	<b>Conformance Level</b>
<a href="#">1.2.4 Captions (Live)</a>	Not applicable
<a href="#">1.2.5 Audio Description (Prerecorded)</a>	Not applicable
<a href="#">1.3.4 Orientation</a>	Supports
<a href="#">1.3.5 Identify Input Purpose</a>	Not applicable
<a href="#">1.4.3 Contrast (Minimum)</a>	Supports
<a href="#">1.4.4 Resize text</a>	Supports
<a href="#">1.4.5 Images of Text</a>	Not applicable
<a href="#">1.4.10 Reflow</a>	Supports
<a href="#">1.4.11 Non-text Contrast</a>	Supports
<a href="#">1.4.12 Text Spacing</a>	Supports
<a href="#">1.4.13 Content on Hover or Focus</a>	Not applicable
<a href="#">2.4.5 Multiple Ways</a>	Not applicable
<a href="#">2.4.6 Headings and Labels</a>	Supports
<a href="#">2.4.7 Focus Visible</a>	Not applicable
<a href="#">2.4.11 Focus Not Obscured (Minimum)</a>	Not applicable
<a href="#">2.5.7 Dragging Movements</a>	Not applicable
<a href="#">2.5.8 Target Size (Minimum)</a>	Supports
<a href="#">3.1.2 Language of Parts</a>	Supports
<a href="#">3.2.3 Consistent Navigation</a>	Supports
<a href="#">3.2.4 Consistent Identification</a>	Supports
<a href="#">3.3.3 Error Suggestion</a>	Not applicable
<a href="#">3.3.4 Error Prtion (Legal, Financial, Data)</a>	Not applicable
<a href="#">3.3.8 Accessible Authentication (Minimum)</a>	Not applicable
<a href="#">4.1.3 Status Messages</a>	Not applicable

## Legal Disclaimer

John Benjamins provides this document on an “as is” basis for information purposes only and does not guarantee that it is error-free, up-to-date, or complete. The contents of this document are subject to change without notice. John Benjamins also disclaims all warranties, express or implied, including any warranties of accuracy, non-infringement, merchantability, and fitness for a particular purpose. John Benjamins establishes that no contractual obligations are formed either directly or indirectly by this document and makes no representation concerning anyone’s ability to comply with applicable accessibility requirements.